



## Netsmart recognized as industry leader



**Black Book survey ranks Netsmart as the top-rated EHR vendor for behavioral health providers.**

Our clients recognized our strategy and voted Netsmart as the top provider in behavioral health.\*

### Full list of Netsmart post-acute rankings:

- Top Overall Behavioral Health EHR Vendor
- Top Patient Health Data Management and Administrative Processing Vendor
- Top Interoperability, Care Coordination and Connectivity Vendor
- Top Population Health and Analytics
- Top Mobility and Telehealth

### About Netsmart

Netsmart designs, builds and delivers electronic health records (EHRs), health information exchanges (HIEs), analytics and telehealth solutions and services that are powerful, intuitive and easy-to-use. Our platform provides accurate, up-to-date information that is easily accessible to care team members in behavioral health, home care, senior living and social services. We make the complex simple and personalized so our clients can concentrate on what they do best: provide services and treatment that support person-centered care.

## Why Black Book Research is the reliable source

### Sound methodology

Black Book Research conducts a statistics-based survey with a large sample size to provide accurate and unbiased results. Black Book Research interviewed over 2,100 EHR users from more than 1,400 organizations throughout the country in their behavioral health study. Black Book Research collects an average of 65 interviews per evaluated vendor, twice as many collected by other rankings.

### Unbiased and independently sourced

Black Book Research collects surveys independent of vendor influence. Vendors are not able to provide client lists, solicit interviews, or introduce bias into the report in any way. They are able to purchase the report upon release at the same time providers gain access to it.

\* Black Book Market Research LLC annually evaluates leading healthcare/medical software and service providers across 18 operational excellence key performance indicators completely from the perspective of the client experience. Independent and unbiased from vendors' influence, over 620,000 healthcare IT users are invited to contribute.