



Removing barriers to healthcare

Telehealth

Netsmart Telehealth™ is a mobile and web technology platform that supports virtual clinical services, and builds personal connections among individuals, care teams and family members. With Telehealth, you can launch a virtual visit either on-demand or scheduled, putting care within reach during crises, increasing access to care and reducing hospitalizations.

Key features

- Access and launch the HIPAA compliant telehealth session from within the Netsmart telehealth app
- Single sign on to Netsmart telehealth app
- On-demand and scheduled virtual visits
- Receive alerts when individual enters waiting room/session
- Individuals join the virtual waiting room at the scheduled time and can attend their session on an Android or iOS phone/tablet

Key benefits

- Increases provider coverage area by eliminating the need to receive care in the same physical location
- Enhances resident and patient satisfaction by expanding options for receiving care
- Reduces rehospitalizations
- Eliminates transportation barriers for accessing care
- Supports improved outcomes with timely access to high-demand specialties and after-hours access to physicians/staff

Creating a virtual healthcare community

Netsmart provides a leading global telehealth solution platform to create a virtually connected healthcare community. The result enables collaboration across a network of more than 200 million consumers, 600,000 providers and more than 25,000 organizations.

With Netsmart Telehealth, individuals will have an unprecedented level of access to real-time quality care across multiple provider specialties. It's a comprehensive network that brings healthcare directly to the individual and offers the potential to improve health outcomes and lower costs by allowing organizations to deliver care in the lowest acuity setting possible.

Learn more about our comprehensive suite of solutions at www.ntst.com/Solutions-and-Services