

Health Homes



What is a Health Home?

A 'Health Home' is not a physical place; it is a group of health care and service providers working together to make sure you get the care and services you need to stay healthy. Once you are enrolled in a Health Home, you will have a care manager that works with you to develop a care plan. A care plan maps out the services you need, to put you on the road to better health. Some of the services may include:

- Connecting to health care providers,
- Connecting to mental health and substance abuse providers,
- Connecting to needed medications,
- Help with housing,
- Social services (such as food, benefits, and transportation) or,
- Other community programs that can support and assist you.

www.health.ny.gov

What Makes Up A Health Home?

- Lead Health Home
 - Provides oversight, Support, Training, Billing entity
- Health Home Care Management Agency
 - Provide Health Home Core Services to members
- Health Home Network of Providers
 - Hospitals, Private practices, Outpatient clinics, Specialists, Managed Care Organizations, Educational services, Vocational services, Housing services, etc

Circare- HHUNY Central

- Circare is one of four Lead Health Homes operating in partnership with the New York Care Coordination Program/ Health Homes of Upstate New York (HHUNY) to bring Health Home services to 23 counties in western and central New York.

Circare- HHUNY Central Adult Care Management Agencies



Broome, Oswego, Cayuga, Onondaga, Madison, Cortland,
Tompkins, Tioga, Chemung

- Addiction Center of Broome Country: County – Broome, Tompkins
- Casa-Trinity: County – Chemung
- Catholic Charities of Chemung County: County - Chemung
- Catholic Charities of Cortland County: Counties - Cortland
- Catholic Charities of Oswego County: Counties - Oswego
- Cayuga County Community Mental Health Center: Counties – Cayuga
- Circare/ Hutchings Psychiatric Center : County – Onondaga
- Family Services of Chemung: County - Chemung
- Hillside Family of Agencies: Counties - Onondaga, Cortland, Oswego, Cayuga, Madison
- Liberty Resources & Behavioral Health Care: Counties - Madison, Cayuga, Onondaga, Oswego
- Southern Tier Care Coordination: Counties - Chemung, Tioga, Tompkins, Cortland, Broome
- Rehabilitation Support Services: County - Tioga
- Elmira Psychiatric Center: Counties - Tioga, Chemung
- Tompkins County Mental Health Services: County- Tompkins Ending Dec 31, 2020
- Oswego County Opportunities: County – Oswego
- Oswego Health: County – Oswego
- HCR Care Management: Counties – Cayuga, Madison, Onondaga
- Monroe Plan: Counties – Cayuga, Onondaga, Madison, Tompkins
- TruCare: County- Onondaga
- Visiting Nurse Services of Ithaca and Tompkins County: Counties – Cortland, Tompkins

Qualifying Criteria

- Medicaid recipient and
- Single qualifying condition (SMI or HIV/AIDs) or
- 2 Qualifying chronic health conditions and
- Care management need/risk factors

Core Services

- Comprehensive Care Management
- Care Coordination and Health Promotion
- Comprehensive Transitional Support
- Patient and Family Support
- Referral to Community and Social Support Services
- Use of Health Information Technology to Link Services

Types of Referrals

- Community Referrals
 - PCP, Hospitals, Behavioral Health Outpatient Clinics, Substance Abuse Clinics, Other Community Providers and Services
- Self Referrals
- MCO High Risk Assignments

Ways to Make a Referral

- HHUNY.org “Make a Referral” electronically or download referral form
 - Fax to 585-613-7670
 - Email to referrals [@hhuny.org](mailto:referrals@hhuny.org)
 - Mail to *Community Referral Coordinator*, HHUNY
1099 Jay St, Building J, Rochester, NY 14611
- Call 1-855-613-7659 to make a referral via phone
- When completing a referral, select the Lead Health Home and Care Management Agency in your County
 - HHUNY will assign the referral to the CMA if able. If unable due to capacity, the referral will be assigned to another CMA in the same county.

Who to Contact

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