



CIRCARE



Circare is an Affiliated Health Home partner of Health Homes of Upstate New York (HHUNY). HHUNY provides administrative support and governance to four affiliated Health Homes and over 60 Care Management agencies in New York State.

What is a Health Home?

Health Home is a service model designed to ensure effective coordination and management of care, leading to positive health outcomes for the individual, including minimizing preventable emergency department and hospital stays. Health Home services are provided to a subset of Medicaid beneficiaries with complex chronic health and/or behavioral health needs whose care is often fragmented, uncoordinated and duplicative. A care manager works with the individual to develop and maintain a comprehensive plan for accessing and using services and supports necessary for the person's health. These services and supports are provided through a network of organizations, which collectively become the person's virtual "Health Home" with the care manager overseeing the process. The network includes not only healthcare providers but other social and community supports essential to a person's overall health.

Circare has been designated a "Lead Health Home" by the New York State Department of Health. As a Lead Health Home, Circare is responsible for managing a network of providers and the provision of care management services to eligible enrollees in nine Central New York counties: Broome, Onondaga, Oswego, Cayuga, Cortland, Chemung, Madison, Tompkins, and Tioga. Circare is one of four Lead Health Homes operating in partnership with the New York Care Coordination Program/ Health Homes of Upstate New York (HHUNY) to bring Health Home services to 23 counties in western and central New York. Circare is also designated a Care Management Agency, with a staff of care managers who provide core services to Health Home members.

Referral Process

Circare accepts referrals from the community including health care providers, community organizations, individuals and/or family members. If you have questions regarding eligibility for health home services, joining our network as a provider, or our process for delivering care management services, please contact:

Johanna George
Health Home Network Coordinator
315-472-7363
jgeorge@cir.care